Adderley Primary School Parent/Carers Code of Conduct Policy

Agreed by:	Governing Body	Date
Review date:	September 2025	

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1. Purpose

At Adderley Primary School we believe it's important to:

- Work in partnership with Parents/Carers to support their child's learning.
- Create a safe, respectful, and inclusive environment for pupils, staff, and Parents/Carers.
- Model appropriate behaviour for our pupils always.

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Staff Code of Conduct Policy) and pupils through our (Positive Pupil Behaviour Policy).

This Parent/Carers Code of Conduct Policy aims to help the schoolwork together with Parents/Carers by setting guidelines on appropriate behaviour.

We use the term 'Parents' and 'Carers' to refer to:

- Anyone with legal parental/carers responsibility for a pupil
- Anyone caring for a child (such as grandparents, foster carers or child-minders)

2. Our expectations of parents and carers

We expect Parents, Carers, and other visitors to:

- Respect the ethos, vision, and values of our school.
- Work together with staff in the best interests of our pupils.
- Treat all members of the school community with respect – setting a good example with speech and behaviour.
- Seek a peaceful solution to all issues.
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct.
- Approach the right member of school staff to help resolve any issues of concern.

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds, parents/carers afternoon, workshops on site and all sports fixtures onsite as well as offsite such as in the park or any other venue
- Swearing, or using offensive language.
- Displaying a temper, aggressive or violent behaviour to other Parents/Carers.
- Displaying aggressive, violent, or verbally abusive language and behaviour towards staff.
- Displaying aggressive or abusive behaviour towards pupils.
- Threatening another member of the school community.
- Sending abusive messages to another member of the school community, including via text, email or social media platforms.
- Posting defamatory, offensive, or derogatory comments about the school, its staff, or any member of

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its community on social media platforms.

- Use of physical punishment against your child while on school premises or off-site in relation to safeguarding.
- Any aggressive behaviour (including verbally or in writing) towards another pupil or adult.
- Disciplining another person's child – all concerns must be brought to the attention of a member of staff and not be dealt with by the Parent/Carer.
- Smoking or drinking or being under the influence of alcohol on the school premises.
- Possessing or being under the influence of taking drugs (including legal highs.)
- Bringing dogs onto the school premises (other than guide dogs.)

4. Breaching the Parent/Carers Code of Conduct Policy

If the school suspects, or becomes aware, that a parent/carer has breached the School's Parent/Carers Code of Conduct Policy; the school will gather written and or verbal evidence and relevant information, thoroughly investigate the incident, speak to witnesses as well as those involved (relevant parent/carer.)

Depending on the nature of the incident, the school may then:

- Send a warning letter to the Parent/Carer.
- Invite the Parent/Carer into school to meet with a senior member of staff or the Headteacher if the Parent/Carer does not pose a threatening risk of any abuse towards pupils and staff
- Contact the appropriate authorities such as the police.
- Seek advice from the Local Authority and Judicium regarding further action (in cases of conduct that may be libellous or slanderous)
- If necessary, ban the Parent/Carer from the school site.

The school will always respond to an incident in a proportional way. The final decision as to how to respond to breaches of the Parent/Carers Code of Conduct Policy rests with the Headteacher and the SLT.

The Headteacher will consult the Chair of Governors and seek Local Authority advice before banning a Parent/Carer from the school site.

This may result in impacting the provision provided for the child such as extended provision, withdrawal from trips, certain events at School and rewards at School, which the Governors have agreed to and will review.

Parents/Carers will be given the opportunity to write a written apology to the school for their conduct. The school will then review their written apology and any breach of this policy.

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